SOCIALLY RESPONSIBLE **SPENDING HOW CONSUMERS ARE GIVING BACK IN 2014**



Consumers are choosing cause-based brands over charitable giving when they look to give back, according to a second annual benchmark study by Good.Must.Grow. (GmG), a socially responsible marketing consultancy.

CHARITY VS. COMMERCE

Charitable giving and socially responsible purchasing behaviors (and intentions) 2012-2014. **PROJECTED ACTUAL**

WHO HAVE INCREASED THEIR SOCIALLY RESPONSIBLE

PERCENTAGE OF AMERICANS

2012 18% 29% 2013 22% 2014 30% 2012 21%

PERCENTAGE OF AMERICANS WHO HAVE INCREASED THEIR



CONSCIOUS CONSUMER SPENDING INDEX (#CCSINDEX)

socially responsible companies, actions taken to support such products and services, and future intent to increase the amount they spend with responsible organizations.

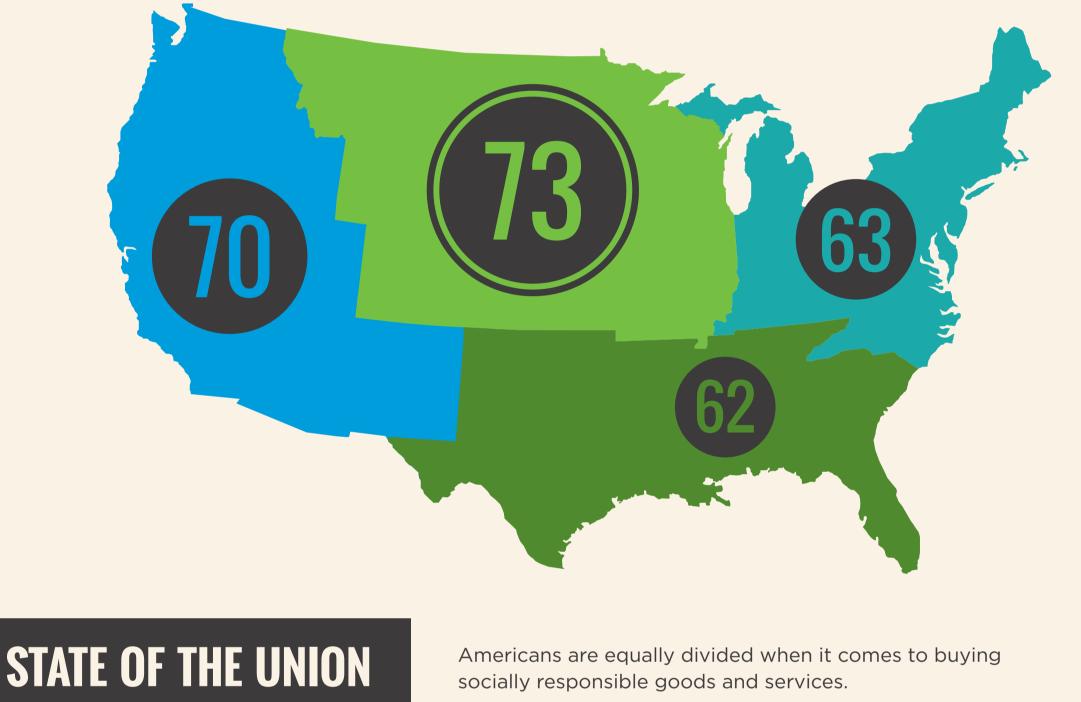
The #CCSIndex is calculated by evaluating the importance consumers place on purchasing from

2013 2014 2013 2014 Feel it is important to **IMPORTANCE:** buy goods or services 60% from socially responsible companies. **35 35 BEHAVIOR:** Bought goods or services from socially responsible companies in the past 12 months. INTENT: Plan to buy more goods 65 **#CCSINDEX:** or services from socially 29% responsible companies Based on 100 point scale this year.

MIDWEST TAKES THE LEAD

responsible region, as seen in #CCSIndex scoring.

The Midwest outpaces the rest of the U.S. as the most socially



AMERICANS

ARE:

OF OF **AMERICANS AMERICANS** ARE: ARE:

.35





CONVENIENT



CONSUMERS

SHOPPERS - Increasing the amount they spend on

- Avoiding companies who aren't socially responsible

socially responsible goods & services

- Proactively seeking out socially

responsible companies

- Not aggressively searching for companies to support or avoid

- Not necessarily planning to do more good in the year ahead

responsible goods & services

DO-GOOD SPENDING OBSTACLES

Knowledge was the biggest factor last year that prevented people from buying more socially responsible

products. People said that they did not know which products were socially responsible or how to find them.*

- Don't pay attention to whether they buy from socially responsible companies

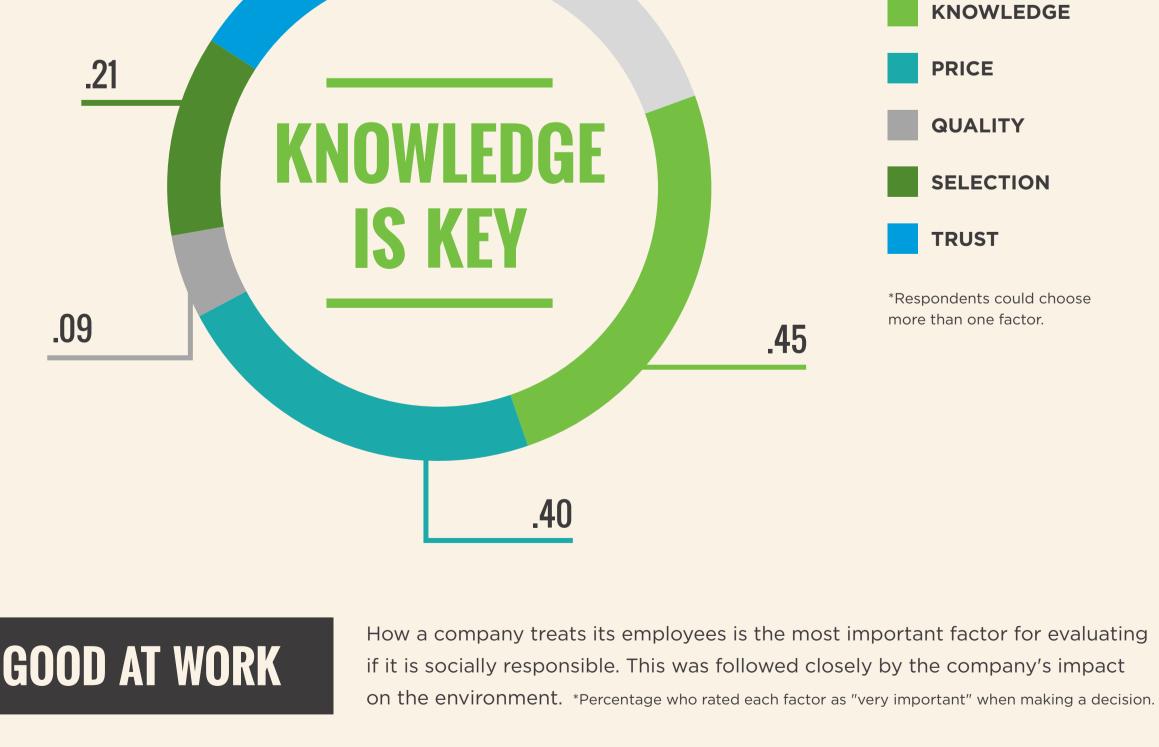
socially responsible spending

- No plans to change their shopping habits to "do good"

- Not convinced of the importance of

.28

AVAILABILITY









actions of a company

Company's impact on society at large



responsible decisions

ABOUT THE SURVEY This study was conducted in partnership with Supportive Research

@goodmustgrow

Solutions and What They Think Research. Sampling was provided by ResearchNow. Data was collected between February 20 - March 10, 2014. In total, 1,010 Americans were surveyed. Margin of error is +/-3%.





Good.Must.Grow. provides strategic marketing support for socially responsible businesses, nonprofit causes and organizations that are focused on health + wellness. We want to be part of a revolution that drives societal change by sparking increased charitable giving and community involvement as well as unprecedented levels of corporate social responsibility. Proud to be a Certified B Corp. See how we're #GrowingGood at goodmustgrow.com.

goodmustgrow.com

